



Mrs. Cindy Carr  
Total Technology Management  
100 Waterman Drive  
Harrisonburg, VA 22802

July 18, 2016

Dear Mrs. Carr,

I want to thank you for the service your company has provided to our office in the past year. Chris, Stacy, DeEbra, Donna, Harold, and all of the members of your team have been professional, courteous and most importantly capable of helping us with our network and phone needs. Below is an official testimonial.

"Our practice has many moving parts consisting of an office network, practice management server, internet needs, fax and voice over IP phones. I was getting tired of the piecemeal approach from previous providers that left large gaps in communication between one another. Everyone was very capable at their particular piece, but it wasn't until we found TTM that we had someone who was capable of servicing all of our system needs. With the help of Total Technology Management, our office systems have worked seamlessly together, allowing our staff to be their most productive with the least amount of effort or frustration. When I think TTM, I think 'efficiency.'"

--Patrick D. Keefe, D.C., CCSP, CCEP Shenandoah Chiropractic, P.C.

You can use the above in any way that will benefit your business.

I hope you have a great day.

Sincerely,

A handwritten signature in blue ink, appearing to read "Patrick D. Keefe", is written over the word "Sincerely,".

Patrick D. Keefe, D.C., CCSP, CCEP